

## News Release

FOR IMMEDIATE RELEASE

### **Marco Polo Ortigas Manila earns 2016 TripAdvisor Certificate of Excellence**

**June 2016, Manila, Philippines**



MARCO POLO Ortigas Manila once again proved that it exceeds expectations through exceptional service as it earned the 2016 TripAdvisor Certificate of Excellence, an achievement that recognises and celebrates hospitality businesses for the great reviews that they have received over the past year.

As what the hotel's main tagline states, Marco Polo Ortigas Manila always aims to provide a service that allows guests to Experience New Heights. Over the past year, the first and only sky hotel in the Philippines has been providing exceptional service to its guests - from its restaurants, bars, and events outlets, to its accommodations. It is very distinct that guests have nothing but praise in their reviews of the hotel on TripAdvisor. With this, the travel website has commended the hotel for the continuous positive ratings, and awarded them the Certificate of Excellence for the continuous quality service that it keeps providing its guests.



“A TripAdvisor recognition comes from guests themselves. This is why this recognition is very important to us,” said Mr. Frank Reichenbach, General Manager of Marco Polo Ortigas Manila. “It is with great pride that we receive this certificate, as it reflects the consistent service that we always aim to deliver, and have been able to deliver. We will continue to provide this service and hopefully create more meaningful journeys for our loyal and future guests.”

Experience new heights with Marco Polo Ortigas Manila. Contact (632) 720 7777 or book online via [marcopolohotels.com](http://marcopolohotels.com) or email: [manila@marcopolohotels.com](mailto:manila@marcopolohotels.com). Visit [facebook.com/MarcoPoloOrtigasManila](https://facebook.com/MarcoPoloOrtigasManila) or follow @MarcoPoloManila on Twitter or Instagram.

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Notes to the Editor:

### **About Marco Polo Ortigas Manila**

After two decades, a welcome transformation to the Ortigas skyline is finally unveiled with the opening of the brand new Marco Polo Ortigas Manila.

Nestled in the vibrant and growing commercial business district is the first purpose-built 5-star Marco Polo hotel in the country offering distinguished guests 316 large and well-designed rooms and suites, including two (2) Continental Club floors that accords unrivalled privileges and benefits. Adjudged to be the most beautiful in town and one of the best among Marco Polo hotels in the world, it is exclusive for guests who desire a higher level of luxury on top of our impressive new Continental Club lounge.

The hotel, a product of sophisticated design and well-planned development, is bestowed as the first sky hotel in the country with dedicated floor areas exclusively for business and recreational use. The floors are accessed via high-speed elevators including a wellness hub called Flow which houses a full-service spa, indoor infinity pool and fully-equipped fitness center plus the first sky lobby in the Philippines nestled at the 25th level of the hotel tower offering unparalleled views of the cityscape.

Adding to Manila's best dining destinations are four (4) specialty outlets that your guests can choose from. Cucina, the all-day dining restaurant that features live show kitchens; Lung Hin , the contemporary Chinese restaurant serving traditional and authentic Cantonese cuisine in a new, fresh and modern style; Café Pronto, the relaxed and friendly coffee area offering a wide range of designer coffee, specialty teas and freshly baked items good for dine-in or to go; and VU's, the first of its kind sky bar and lounge located at the topmost 45th floor of the hotel, offers Mediterranean tapas, signature cocktails, wines, sprits, and champagnes amidst awe-inspiring vistas.

For momentous social events and corporate meetings, the Marco Polo Grand Ballroom can accommodate up to 600 guests. In addition, the eight (8) state-of-the-art function rooms can accommodate 250 guests. Complimentary high-speed Wi-Fi internet service is available all throughout the hotel to provide savvy business and leisure travelers a balanced lifestyle of work and play seamlessly.

Visit [marcopolohotels.com](http://marcopolohotels.com)

### **About Marco Polo Hotels**

A wholly owned subsidiary of The Wharf (Holdings) Ltd, Marco Polo Hotels currently operates 14 owned or managed upscale, full-service hotels throughout Hong Kong, China and the Philippines. Niccolo by Marco Polo was recently added to the group's portfolio as the new luxury collection. In addition to 3 more Niccolo hotels, the group has a Marco Polo hotel currently under development, bringing the group to 18 hotels in total. Marco Polo properties are well-known and established addresses for business and leisure travellers throughout the Asian region, with a proven reputation for exceptional service and an appreciation for their local identity. The brand maintains its long-standing ethos of discovery, creating unique guest experiences and drawing on the key philosophies of its namesake, Marco Polo: an adventurer, a traveller, an entrepreneur and a connoisseur of culture - just as Marco Polo's modern travellers are today.

Further details on Marco Polo Hotels are available at [marcopolohotels.com](http://marcopolohotels.com)

### **About Global Hotel Alliance**

Founded in 2004, and based on the airline alliance model, Global Hotel Alliance ("GHA") is today the world's largest alliance of independent hotel brands. GHA uses a shared technology platform to drive incremental revenues and create cost savings for its member brands, and operates a multi-brand loyalty programme, DISCOVERY, which has over seven million members. GHA currently includes more than 30 brands, encompassing over 550 upscale and luxury hotels with 110,000 rooms across 76 different countries. For more information visit [gha.com](http://gha.com).