

Press Information
For Immediate Release

Double Verifications, Continuous Protection *Stay or dine with confidence*



Marco Polo Hotels – Hong Kong implemented appropriate health safety procedures

8 February 2021, Hong Kong SAR, China – The global pandemic has created a new normal. Marco Polo Hotels – Hong Kong has enforced stringent measures to maintain the highest standards of hygiene at all times, committing beyond all boundaries to the well-being of our guests.

Marco Polo Hongkong Hotel is proud to announce that Cucina is certified as one of the first restaurants in the world to be **Sharecare Health Security VERIFIED® from Forbes Travel Guide**. Both Marco Polo Hongkong Hotel and Gateway Hotel have also been issued **Anti-Epidemic Hygiene Measures Certifications** by the Hong Kong Quality Assurance Agency.

Both achievements ensure guests can dine and stay with confidence at our restaurants and hotels, with appropriate health safety procedures in place and implementing key hygiene measures.

The Sharecare VERIFIED® with Forbes Travel Guide badge is an easily identifiable “seal of approval”, based on a restaurant or hotel’s compliance with expert-validated best practices to minimise the risk and impact of COVID-19 and potential future public health events. Developed by Forbes Travel Guide, the global authority on genuine Five-Star service, and digital health industry leader Sharecare, the comprehensive verification covers more than 360 standards across health and hygiene protocols, cleaning products and procedures, ventilation, physical distancing, the guest experience, and health safety communication with guests and



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employees. Restaurants and Hotels are required to verify their health protocols on an ongoing basis to ensure continued compliance with the most up-to-date global health standards.

Meanwhile, the Anti-epidemic Hygiene Measures Certification Scheme, launched

by The Hong Kong Tourism Board (HKTB) with the Hong Kong Quality Assurance Agency (HKQAA) raises awareness of epidemic prevention and provides unified guidelines on hygiene measures for tourism-related sectors, including hotels. The HKQAA conducted random visit to the Hotels for continued inspections, to ensure visitors can travel with confidence and have pleasant trip at that property based on key measures such as all staff have their temperature checked and wear a surgical mask, hand hygiene amenities are available and more. The HKQAA continue unannounced checks after certification to ensure excellent hygiene is maintained.



“The health and safety of our guests and Associates are our highest priority. We will continue to take stringent measures to maintain the highest standards of hygiene at all times. We are always ready to welcoming guests and travellers from all over the world again soon!”, said Mr. Dalip Singh, General Manager of Marco Polo Hotels – Hong Kong.

* END *

About Marco Polo Hotels – Hong Kong EXPLORE DISCOVER EXPERIENCE

Situated in the heart of Tsim Sha Tsui in Kowloon, Marco Polo Hotels in Hong Kong SAR of China (Marco Polo Hongkong Hotel, Gateway Hotel and Prince Hotel), form part of Harbour City – Hong Kong’s largest shopping complex, with over 450 shops and the world’s leading luxury brands.

Marco Polo Hongkong Hotel and Gateway Hotel comprise 1,065 well-appointed guestrooms and suites, equipped with complimentary Wi-Fi and deluxe amenities. Our hotels offer today’s global business and pleasure travellers elegant designs, exceptional service and modern comforts.

Prince Hotel is currently being renovated and will reopen in Q3 2021 with new contemporary elements. Marco Polo Hotels – Hong Kong are part of Wharf Hotels, a wholly-owned subsidiary of The Wharf (Holdings) Ltd, a Hong Kong-listed company with core business interests in property and investments in communications and container-terminal operations.



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About Forbes Travel Guide

Forbes Travel Guide is the only independent, global rating system for luxury hotels, restaurants and spas. Started as Mobil Travel Guide in 1958, the company created the first Five-Star rating system in the United States. Today, Forbes Travel Guide's incognito inspectors travel the world, evaluating properties based on up to 900 rigorous, objective standards. Forbes Travel Guide also supports the hospitality industry and other service-oriented businesses such as luxury residential, healthcare and private clubs with bespoke training solutions, evaluation services and the creation of custom service standards. For more information, please visit partner.forbestravelguide.com.

About Sharecare

Sharecare is the leading digital health company that helps people – no matter where they are in their health journey – unify and manage all their health in one place. Our comprehensive and data-driven virtual health platform is designed to help people, providers, employers, health plans, government organizations, and communities optimize individual and population-wide well-being by driving positive behavior change. Driven by our philosophy that we are all together better, at Sharecare, we are committed to supporting each individual through the lens of their personal health and making high-quality care more accessible and affordable for everyone. To learn more, visit www.sharecare.com.

About DISCOVERY Loyalty

A memorable trip demands more than a comfortable stay. DISCOVERY, an award-winning global loyalty programme, provides 17 million members recognition and perks across over 570 hotels, resorts and palaces in 85 countries. Elite members have the opportunity to immerse themselves in local culture through Local Experiences, distinctive activities that capture an authentic taste of each destination. For more information, visit discoveryloyalty.com

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