



MARCO POLO
HONGKONG HOTEL
HONG KONG

Press Information

For Immediate Release

All Heart, All Together: Marco Polo Ortigas, Manila receives Fifth Five-Star Hotel Award from Forbes Travel Guide

One of the country's leading hotels retains the prestigious accolade; Ratings showcased on ForbesTravelGuide.com



Marco Polo Ortigas, Manila receives 5th consecutive Forbes Travel Guide Five-Star Award

16 February 2021– Forbes Travel Guide (“FTG”), the only global rating system for luxury hotels, restaurants and spas, recently announced its 2021 Star Awards. Marco Polo Ortigas, Manila, one of the country’s leading hotels received its fifth consecutive Forbes Travel Guide Five-Star Award, and is showcased with other honorees on ForbesTravelGuide.com.

Marco Polo Ortigas, Manila continues to uphold values that reflect those of its namesake global traveller, entrepreneur and community leader. During the pandemic, the Hotel found



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itself in extraordinary territory with the impact of global health concerns directly affecting travel and tourism. The Hotel team adapted quickly to the changing business environment by embracing agile collaboration practices, and strengthening its focus on health and safety. The Hotel, through its management company Wharf Hotels, was part of the initial group of hospitality institutions to implement the World Travel and Tourism Council's Safe Travels biosecurity protocols, and was the first in Asia to receive the Clean and Ready program certification from the world's sanitation and hygiene leader Diversey™.

"Among the many commitments we live by daily at Marco Polo Ortigas, Manila is our priority on the health and safety of our guests, associates, and partners. What remains at the heart of our business is our dedication and passion to serve our community," said Mr. Colin Healy, the Hotel's Taskforce General Manager. "Thus, it gives us great pride to be recognized as a Forbes Travel Guide Five-Star Awardee for the fifth consecutive year. This recognition stands for the heart of our global industry. More than ever, this gives meaning to why we do what we do with integrity and excellence," he added.

Aside from receiving its fifth Forbes Travel Guide Five-Star Award, Marco Polo Ortigas, Manila has been consistently recognized as the top hotel in Pasig City by ratings and review website Tripadvisor.

Forbes Travel Guide is the world-renowned authority in genuine Five-Star service, and Marco Polo Ortigas, Manila maintains its place in its illustrious annual Star Rating list.

"These 2021 award winners are a testament to the resilience of the hospitality industry," said Filip Boyen, CEO of Forbes Travel Guide. "During an unprecedented time, these top properties adapted to numerous adversities all while maintaining high service levels and ensuring the health security of their guests and staff."

He added, "We hope that these excellent properties will inspire travellers for when they are ready to venture out on their next trip."

To view the new Star Award winners, visit [ForbesTravelGuide.com](https://www.forbestravelguide.com).

For a detailed explanation of how Forbes Travel Guide compiles its Star Ratings, [click here](#).

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About Forbes Travel Guide

Forbes Travel Guide is the only global rating system for luxury hotels, restaurants and spas. Our anonymous professional inspectors evaluate based on up to 900 objective standards, with an emphasis on exceptional service, to help discerning travelers select the world's best luxury experiences. The only way to get a Five-Star, Four-Star or Recommended rating is by earning it through our independent inspection process. For more information about Forbes Travel Guide, please visit ForbesTravelGuide.com.

About Marco Polo Ortigas Manila

Explore Discover Experience

Nestled in the vibrant and growing commercial business district is the first purpose-built 5-star Marco Polo hotel in the country offering distinguished guests 316 large and well-designed rooms and suites, including two (2) Continental Club floors that accords unrivalled privileges and benefits. Adjudged to be the most beautiful in town and one of the best among Marco Polo hotels in the world, it is exclusive for guests who desire a higher level of luxury on top of our impressive new Continental Club lounge.

The hotel, a product of sophisticated design and well-planned development, is bestowed as the first sky hotel in the country with dedicated floor areas exclusively for business and recreational use. The floors are accessed via high-speed elevators including a wellness hub called Flow which houses a full-service spa, indoor infinity pool and fully-equipped fitness center plus the first sky lobby in the Philippines nestled at the 25th level of the hotel tower offering unparalleled views of the cityscape. Marco Polo Ortigas, Manila is a member of the Global Hotel Alliance (GHA), the world's largest alliance of independent hotel brands, bringing together more than 35 brands with over 570 hotels in 85 countries.

Further details on the Marco Polo Ortigas Manila are available at marcopolohotels.com

About DISCOVERY Loyalty

A memorable trip demands more than a comfortable stay. DISCOVERY, an award-winning global loyalty programme, provides 16 million members recognition and perks across over 570 hotels, resorts and palaces in 78 countries. Elite members have the opportunity to immerse themselves in local culture through Local Experiences, distinctive activities that capture an authentic taste of each destination. For more information, visit discoveryloyalty.com.

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For press enquiries and interview opportunities, please contact:

Ms Kristine Facto
Director of Communications
Marco Polo Ortigas Manila
Meralco Avenue and Sapphire Road
Ortigas Center, Pasig City
+63 7720 7777
kristine.facto@marcopolohotels.com

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